

Venango County Transportation

GoBus Rules:

Revised 11/2014

1. Passengers should be at the scheduled stops *10 minutes prior* to the listed time. Schedules may vary due to unforeseen traffic or weather conditions. Passengers living within close proximity of a bus route must use the designated stop. Buses arriving ahead of schedule will remain at the stop until the scheduled departure.
2. Exact fare must be deposited at the time of boarding. Drivers do not provide change. Failure to pay the required amount will result in termination of service and possible criminal prosecution.
3. Flag stops are eliminated.
4. Smoking is not permitted.
5. In the event of road work, accidents, or severe weather drivers have discretion to use an alternate route to avoid delays and ensure passenger safety.
6. No pets are allowed on the bus except:
 - a. Certified animals assisting persons with disabilities.
 - b. Animals being transported for veterinary appointments. These animals must be in a secure kennel and must not be contagious or infectious.
7. All bags carried onto the bus must be transported in one trip. Bags can be held on your lap or placed on the floor directly in front of you at your feet. Bags cannot be placed on other seats or in the aisle. Drivers will not assist with loading or unloading of any items. If a passenger has excess from the amount specified above a return trip *will not be permitted*. Violation of this policy will result in loss of transportation services.
8. The wheelchair lift is for loading and unloading wheelchair passengers only. This lift will not be used to load groceries, any other types of packages, or merchandise. *No Exceptions*.
9. The manual lifting mechanism for the wheelchair is designed for emergencies only. The lift can only be used to assist a passenger off the bus. This mechanism cannot be used to lift passengers on board. The driver and the Transportation Office will make every effort possible to secure alternative transportation for the passenger should the lift fail to work.
10. Food is not allowed to be eaten on the bus.
11. Drinks in plastic bottles with screw on caps are permissible. Cans, glass bottles, cartons, and any open alcoholic beverages are not permitted. Unopened alcoholic beverages can be transported as long as the beverage is concealed in a bag.

12. Anyone appearing intoxicated or under the influence of alcohol or any controlled substance will not be permitted on board. Passenger appearing intoxicated will be asked to exit the bus at the next scheduled stop.
13. The driver has the right to refuse service to anyone exhibiting aggressive, abusive behavior or using offensive language. Passengers doing so will be asked to exit the bus at the next scheduled stop.
14. Do not dispose of garbage on the floor of the bus. Trash cans are provided for passenger convenience at the front of the bus.
15. Found items shall be given to the driver. Please inform the driver of any stains, garbage and damage to the interior of the bus.
16. Proper hygiene must be practiced by all riders. Refusal to do so may result in suspended riding privileges.
17. Children must be kept under control at all times.
18. GoBus service does not operate on New Year's Day, Memorial Day, 4th of July, Thanksgiving, and Christmas.
19. The Venango County Transportation Office may suspend the riding privileges of persons violating these rules. The length of suspension of riding privileges will be at the discretion of the Venango County Transportation Office.
20. The Venango County Transportation Office has the right to determine any alternatives to the bus schedule and routes. It may become necessary to make changes to the schedule/routes in order to provide the most efficient and cost effective public transportation program.
21. Questions pertaining to this policy, contact the Venango County Public Transportation Office 814 – 432 – 7255.