



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®  
*...because shoplifting steals from all of us*

**Shoplifters Alternative Course (SA Course)**

**ANNUAL STATISTICAL REPORT**

Prepared for

**Court Supervision Services  
 Venango County, PA**

**SUMMARY INFORMATION**

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	<b>A's or B's</b>	96%	88%
	<b>C's or D's</b>	4%	11%
Percent Not Completing Program:	<b>Incomplete</b>	0%	1%
Risk Assessment:	<b>Low Risk</b>	33%	46%
	<b>Moderate Risk</b>	11%	25%
	<b>High Risk</b>	56%	29%
Program Evaluation By Clients (Home Study Segment only)	<b>Grade</b>	94%	93%
<b>Period: 01/01/09 to 12/31/09</b>		<b>Total Cases: 27</b>	

# Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>60. Age at last birthday?</b>						
• 17 to 30	8	3	1	12	44%	73%
• 31 to 44	3	0	4	7	26%	14%
• 45 to 59	2	0	3	5	19%	10%
• 60 or older	2	0	1	3	11%	3%
<b>61. Sex and marital status:</b>						
• Single Male	6	0	2	8	30%	29%
• Married Male	0	0	2	2	7%	5%
• Single Female	8	2	2	12	44%	51%
• Married Female	1	1	3	5	19%	15%
<b>62. Highest education level achieved:</b>						
• High school graduate	6	2	7	15	58%	36%
• College/trade school graduate	3	1	2	6	23%	19%
• Still in school (high/college/trade)	0	0	0	0	0%	32%
• Dropped out of high school	5	0	0	5	19%	14%
<b>63. Weekly job earnings when caught:</b>						
• Less than \$250 per week	0	3	2	5	19%	24%
• \$250 to \$500 per week	4	0	1	5	19%	17%
• Over \$500 per week	1	0	1	2	7%	7%
• Was not working when caught	10	0	5	15	56%	52%
<b>64. Were you ever in trouble with the law before?</b>						
• Yes - for shoplifting only	3	0	1	4	15%	8%
• Yes - for other crimes only	3	0	4	7	27%	18%
• Yes - for shoplifting and other crimes	7	0	0	7	27%	5%
• Never in trouble with the law before	1	3	4	8	31%	69%

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End: Personal Profile

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# Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>101. At what age did you first shoplift something?</b>						
• Twelve or less	4	0	0	4	16%	9%
• 13 to 16	3	0	1	4	16%	14%
• 17 to 19	1	2	1	4	16%	34%
• 20 or older	5	1	7	13	52%	44%
<b>70. How long have you been shoplifting?</b>						
• Less than one year	6	2	5	13	48%	24%
• 1 to 5 years	3	0	1	4	15%	14%
• over 5 years	6	0	0	6	22%	8%
• This was my first time	0	1	3	4	15%	55%
<b>71. About how often did you shoplift in the 12 months before getting caught?</b>						
• Almost everyday	2	0	0	2	7%	4%
• About once a week	2	0	0	2	7%	6%
• Only once in a while	10	1	1	12	44%	32%
• Never shoplifted before	1	2	8	11	41%	57%
<b>72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)</b>						
• One	1	0	5	6	22%	36%
• Two	5	0	2	7	26%	20%
• Three	2	1	1	4	15%	16%
• More than three	7	2	1	10	37%	27%
<b>69. On the day you were caught, what was the total value of the things you shoplifted?</b>						
• Under \$25	9	0	5	14	52%	31%
• \$25-\$100	3	1	2	6	22%	46%
• \$101-\$500	3	2	2	7	26%	20%
• Over \$500	0	0	0	0	0%	3%
<b>74. What did you do most often with the things you shoplifted?</b>						
• Used things myself	12	2	6	20	80%	63%
• Gave things away	2	1	0	3	12%	5%
• Sold the things	1	0	0	1	4%	4%
• Never used the things	0	0	1	1	4%	27%

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# Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>75. Did you ever try to return shoplifted items to get a cash refund?</b>						
• Never did	11	2	9	22	81%	90%
• Sometimes did it	3	1	0	4	15%	7%
• Did it often	1	0	0	1	4%	2%
• Did it all the time	0	0	0	0	0%	1%
<b>77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?</b>						
• Very carefully	1	0	0	1	4%	4%
• Somewhat carefully	1	1	0	2	7%	9%
• Not very carefully	3	0	0	3	11%	16%
• Didn't plan it	10	2	9	21	78%	71%
<b>68. How many people do you know who shoplift?</b>						
• No one	5	1	4	10	37%	36%
• One or more friends	6	0	4	10	37%	49%
• One or more family members	0	0	1	1	4%	5%
• Friends and family members	4	2	0	6	22%	10%
<b>109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?</b>						
• Alone	8	1	6	15	60%	53%
• With friend(s)	4	0	2	6	24%	34%
• With family member(s)	1	1	1	3	12%	10%
• With friend and family member(s)	0	1	0	1	4%	3%
<b>110. How many friends or family members know about your shoplifting activity?</b>						
• One	3	0	5	8	33%	20%
• Two	3	1	1	5	21%	16%
• Three or more	6	2	2	10	42%	47%
• No-one knows	0	0	1	1	4%	17%
<b>73. When you shoplifted, did you ever take things from a store that you could not use?</b>						
• Never	13	2	7	22	81%	49%
• Sometimes	0	0	0	0	0%	9%
• Frequently	2	1	0	3	11%	2%
• Never shoplifted before	0	0	2	2	7%	40%

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	HIGH	MEDIUM	LOW			
<b>76. How often did you have the money (or credit card) to pay for the items you shoplifted?</b>						
• Always	1	1	6	8	30%	29%
• Most of the time	3	0	1	4	15%	13%
• Sometimes	6	0	1	7	26%	26%
• Never	5	2	1	8	30%	32%
<b>80. How many times have you been caught shoplifting by a store but were released and not turned over to the police before this incident?</b>						
• Once	3	0	0	3	11%	9%
• Twice	0	0	0	0	0%	3%
• Three times or more	0	0	0	0	0%	1%
• Never	12	3	9	24	89%	87%
<b>81. How many times have you been caught shoplifting and turned over to the police before this incident?</b>						
• Once	8	0	2	10	38%	12%
• Twice	2	0	0	2	8%	4%
• Three times or more	2	0	0	2	8%	2%
• Never	2	3	7	12	46%	82%
<b>107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?</b>						
• Charge them a penalty and <u>don't</u> call the police	6	0	0	6	25%	35%
• Charge them and <u>also</u> call the police	4	2	4	10	42%	30%
• Just call the police	2	1	2	5	21%	25%
• Do something else	0	0	3	3	13%	10%
<b>108. Has a retailer ever charged you a penalty after being caught shoplifting?</b>						
• Once	3	1	3	7	28%	34%
• Twice	4	0	2	6	24%	6%
• Three times or more	0	1	0	1	4%	2%
• Never charged a penalty	6	1	4	11	44%	58%

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# Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>65. Why do you think you shoplifted?</b>						
• Because I am poor and needed the item(s) to stay alive.	2	1	1	4	16%	12%
• Because I wanted it but didn't have the money to spend	3	0	1	4	16%	41%
• Because I was depressed, confused or angry	6	2	5	13	52%	36%
• Because I wanted to see if I could get away with it	3	0	1	4	16%	11%
<b>66. Are you normally a trustworthy person?</b>						
• Almost never	0	0	0	0	0%	1%
• Sometimes	0	0	0	0	0%	3%
• Most of the time	4	0	0	4	15%	24%
• Almost always	11	3	9	23	85%	72%
<b>67. What word(s) best describe(s) you?</b>						
• Happy or okay	9	3	6	18	69%	67%
• Lucky	0	0	0	0	0%	5%
• Angry about my life	2	0	1	3	12%	7%
• Sad, depressed or confused	4	0	1	5	19%	20%
<b>78. Before this incident, how often did you shoplift to make yourself feel better?</b>						
• Never	8	2	5	15	56%	34%
• Sometimes	4	0	1	5	19%	22%
• Almost always	3	0	0	3	11%	5%
• Never shoplifted before this incident	0	1	3	4	15%	39%
<b>102. Just before you shoplifted this time, were you upset about anything?</b>						
• A family (or friend) problem	4	3	3	10	42%	29%
• A work problem	1	0	0	1	4%	14%
• A health problem	3	0	1	4	17%	8%
• No problem upset me	5	0	4	9	38%	49%
<b>103. Just before you shoplifted this time did you recently experience a financial loss?</b>						
• Loss of income	2	1	0	3	12%	30%
• Unexpected expense	1	1	4	6	24%	18%
• Repair bill	4	0	1	5	20%	2%
• No financial loss	6	1	4	11	44%	50%

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	HIGH	MEDIUM	LOW			
<b>104. Just before you shoplifted this time, did you have any of the following feelings?</b>						
• Depression or anxiety	3	0	2	5	23%	27%
• Frustration or anger	3	0	0	3	14%	15%
• Under Pressure	1	1	0	2	9%	21%
• None of the above	5	1	6	12	55%	38%
<b>79. How did you see shoplifting before you were caught?</b>						
• No big deal, everyone does it	1	0	0	1	4%	8%
• No big deal, no one gets hurt	3	0	0	3	11%	7%
• It's OK as long as you don't get caught	2	0	0	2	7%	9%
• I knew it was wrong	9	3	9	21	78%	76%
<b>105. In your opinion, should shoplifters be required to take this course? (indicate percentage)</b>						
• Yes - 100%	4	2	4	10	42%	67%
• Yes - 99%	3	0	0	3	13%	7%
• Yes - 98%	1	1	1	3	13%	7%
• Yes - 97% or less	4	0	4	8	33%	19%
<b>106. Which store security measure do you fear the most?</b>						
• Closed circuit television cameras	9	1	6	16	70%	46%
• Alert salespeople	1	1	2	4	17%	16%
• Electronic security tags on items	2	0	0	2	9%	14%
• Security guards	0	0	1	1	4%	24%
<b>83. How difficult will it be for you to stop shoplifting forever?</b>						
• No problem	9	2	8	19	70%	84%
• A little difficult	4	1	1	6	22%	12%
• Very difficult	2	0	0	2	7%	3%
• I don't plan to stop	0	0	0	0	0%	0%
<b>86. Who is to blame for you becoming a shoplifter?</b>						
• Friend	0	0	0	0	0%	6%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	0	0	0	0%	2%
• Myself	15	2	9	26	100%	92%

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	HIGH	MEDIUM	LOW			
<b>87. Who will be to blame if you don't stop shoplifting in the future?</b>						
• Friend	0	0	0	0	0%	2%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	0	0	0	0%	1%
• Myself	15	3	9	27	100%	97%
<b>84. What do you expect will happen if you are caught shoplifting again?</b>						
• They will ask me to pay and let me go	0	0	0	0	0%	0%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	13	3	7	23	85%	89%
• I have no idea	2	0	2	4	15%	11%
<b>85. What do you think should happen to someone like you if he or she is caught shoplifting again?</b>						
• Asked to pay for things shoplifted	0	0	0	0	0%	8%
• Given last warning and let go	0	0	0	0	0%	7%
• Be arrested	10	2	8	20	74%	54%
• Given counseling or other help	5	1	1	7	26%	31%
<b>82. How would you describe your life right now?</b>						
• Pretty much OK, except for this shoplifting incident	7	2	5	14	52%	63%
• Okay, but I feel important things are missing in my life	1	1	0	2	7%	15%
• A lot of the time I feel depressed confused or angry	4	0	1	5	19%	13%
• Really lousy, nothing is going right for me	3	0	3	6	22%	10%
<b>88. What are the chances you will never shoplift again?</b>						
• 100%	6	2	8	17	63%	80%
• 90%	4	1	0	5	19%	14%
• 50%	1	0	0	1	4%	4%
• Probably will shoplift again	4	0	0	4	15%	2%
<b>89. If you could get free counseling to help you stop shoplifting, would you want it?</b>						
• Yes	4	2	4	10	38%	31%
• No, because I don't need it	6	1	3	10	38%	49%
• No, because I expect my life to be better soon	2	0	2	4	15%	16%
• No, because I just don't want it	2	0	0	2	8%	5%

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End: Perceptions/Feelings