



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®

...because shoplifting steals from all of us

Shoplifters Alternative Course (SA Course)

ANNUAL STATISTICAL REPORT

Prepared for

Court Supervision Services
Venango County, PA

SUMMARY INFORMATION

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	85%	92%
	C's or D's	15%	7%
Percent Not Completing Program:	Incomplete	0%	1%
Risk Assessment:	Low Risk	31%	52%
	Moderate Risk	29%	20%
	High Risk	40%	28%
Program Evaluation By Clients (Home Study Segment only)	Grade	93%	95%
Period: 01/01/2011 to 12/31/2011		Total Cases: 45	

A Non-Profit Organization • Originator of Research-Based Shoplifting Prevention Programs

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Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
60. Age at last birthday?						
• 17 to 30	11	9	12	32	71%	72%
• 31 to 44	5	3	2	10	22%	16%
• 45 to 59	2	1	0	3	7%	9%
• 60 or older	0	0	0	0	0%	3%
61. Sex and marital status:						
• Single Male	9	1	5	15	34%	27%
• Married Male	1	0	1	2	5%	6%
• Single Female	5	11	7	23	52%	52%
• Married Female	3	0	1	4	9%	15%
62. Highest education level achieved:						
• High school graduate	10	7	10	27	60%	35%
• College/trade school graduate	0	0	1	1	2%	21%
• Still in school (high/college/trade)	2	1	1	4	9%	31%
• Dropped out of high school	6	5	2	13	29%	13%
63. Weekly job earnings when caught:						
• Less than \$250 per week	2	3	3	8	18%	23%
• \$250 to \$500 per week	4	2	6	12	27%	18%
• Over \$500 per week	0	0	0	0	0%	8%
• Was not working when caught	12	8	5	25	56%	51%
64. Were you ever in trouble with the law before?						
• Yes - for shoplifting only	3	1	2	6	13%	9%
• Yes - for other crimes only	4	8	3	15	33%	17%
• Yes - for shoplifting and other crimes	9	0	0	9	20%	5%
• Never in trouble with the law before	2	4	9	15	33%	69%

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End: Personal Profile

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
101. At what age did you first shoplift something?						
• Twelve or less	4	0	0	4	11%	9%
• 13 to 16	6	2	0	8	23%	14%
• 17 to 19	2	3	4	9	26%	32%
• 20 or older	4	5	5	14	40%	45%
70. How long have you been shoplifting?						
• Less than one year	4	2	2	8	18%	23%
• 1 to 5 years	4	4	0	8	18%	14%
• over 5 years	8	0	0	8	18%	9%
• This was my first time	2	7	12	21	47%	54%
71. About how often did you shoplift in the 12 months before getting caught?						
• Almost everyday	2	0	0	2	4%	4%
• About once a week	3	0	0	3	7%	7%
• Only once in a while	10	6	4	20	44%	30%
• Never shoplifted before	3	7	10	20	44%	59%
72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)						
• One	4	2	8	14	31%	35%
• Two	4	0	2	6	13%	19%
• Three	1	5	3	9	20%	15%
• More than three	9	6	1	16	36%	30%
69. On the day you were caught, what was the total value of the things you shoplifted?						
• Under \$25	7	3	7	17	38%	29%
• \$25-\$100	6	7	3	16	36%	46%
• \$101-\$500	4	3	4	11	24%	21%
• Over \$500	1	0	0	1	2%	4%
74. What did you do most often with the things you shoplifted?						
• Used things myself	9	9	10	28	62%	66%
• Gave things away	4	2	0	6	13%	7%
• Sold the things	3	0	0	3	7%	5%
• Never used the things	2	2	4	8	18%	23%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
75. Did you ever try to return shoplifted items to get a cash refund?						
• Never did	11	11	14	36	80%	91%
• Sometimes did it	6	2	0	8	18%	7%
• Did it often	0	0	0	0	0%	1%
• Did it all the time	1	0	0	1	2%	1%
77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?						
• Very carefully	2	0	0	2	4%	3%
• Somewhat carefully	1	2	2	5	11%	10%
• Not very carefully	3	2	1	6	13%	16%
• Didn't plan it	12	9	11	32	71%	71%
68. How many people do you know who shoplift?						
• No one	4	3	9	16	36%	39%
• One or more friends	11	9	4	24	53%	46%
• One or more family members	1	0	0	1	2%	5%
• Friends and family members	2	1	1	4	9%	10%
109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?						
• Alone	10	6	7	23	68%	55%
• With friend(s)	4	3	0	7	21%	33%
• With family member(s)	1	1	0	2	6%	9%
• With friend and family member(s)	1	0	1	2	6%	3%
110. How many friends or family members know about your shoplifting activity?						
• One	3	0	1	4	11%	21%
• Two	0	3	1	4	11%	18%
• Three or more	12	5	5	22	63%	45%
• No-one knows	1	2	2	5	14%	17%
73. When you shoplifted, did you ever take things from a store that you could not use?						
• Never	9	7	8	24	53%	48%
• Sometimes	7	1	0	8	18%	10%
• Frequently	1	0	0	1	2%	2%
• Never shoplifted before	1	5	6	12	27%	39%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
76. How often did you have the money (or credit card) to pay for the items you shoplifted?						
• Always	0	0	3	3	7%	30%
• Most of the time	4	3	1	8	18%	13%
• Sometimes	7	3	6	16	36%	27%
• Never	7	7	4	18	40%	30%
80. How many times have you been caught shoplifting by a store but were released and not turned over to the police before this incident?						
• Once	4	2	1	7	16%	8%
• Twice	2	0	0	2	4%	2%
• Three times or more	0	0	0	0	0%	1%
• Never	12	11	13	36	80%	89%
81. How many times have you been caught shoplifting and turned over to the police before this incident?						
• Once	10	2	3	15	33%	11%
• Twice	1	0	0	1	2%	3%
• Three times or more	1	0	0	1	2%	3%
• Never	6	11	11	28	62%	83%
107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?						
• Charge them a penalty and <u>don't</u> call the police	6	2	5	13	37%	30%
• Charge them and <u>also</u> call the police	5	4	4	13	37%	31%
• Just call the police	3	4	0	7	20%	30%
• Do something else	2	0	0	2	6%	9%
108. Has a retailer ever charged you a penalty after being caught shoplifting?						
• Once	8	5	4	17	50%	38%
• Twice	2	0	0	2	6%	5%
• Three times or more	0	0	0	0	0%	1%
• Never charged a penalty	6	4	5	15	44%	56%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
65. Why do you think you shoplifted?						
• Because I am poor and needed the item(s) to stay alive.	2	5	3	10	23%	11%
• Because I wanted it but didn't have the money to spend	5	2	7	14	32%	42%
• Because I was depressed, confused or angry	11	5	2	18	41%	38%
• Because I wanted to see if I could get away with it	0	1	1	2	5%	9%
66. Are you normally a trustworthy person?						
• Almost never	0	0	0	0	0%	1%
• Sometimes	2	0	0	2	4%	3%
• Most of the time	3	3	0	6	13%	22%
• Almost always	13	10	14	37	82%	75%
67. What word(s) best describe(s) you?						
• Happy or okay	8	6	12	26	58%	70%
• Lucky	2	1	0	3	7%	5%
• Angry about my life	2	1	0	3	7%	6%
• Sad, depressed or confused	6	5	2	13	29%	19%
78. Before this incident, how often did you shoplift to make yourself feel better?						
• Never	7	4	3	14	31%	35%
• Sometimes	5	4	0	9	20%	21%
• Almost always	4	0	0	4	9%	6%
• Never shoplifted before this incident	2	5	11	18	40%	38%
102. Just before you shoplifted this time, were you upset about anything?						
• A family (or friend) problem	6	5	2	13	38%	32%
• A work problem	1	2	1	4	12%	14%
• A health problem	3	1	2	6	18%	7%
• No problem upset me	6	1	4	11	32%	47%
103. Just before you shoplifted this time did you recently experience a financial loss?						
• Loss of income	6	4	1	11	31%	31%
• Unexpected expense	5	2	0	7	20%	17%
• Repair bill	1	0	0	1	3%	2%
• No financial loss	4	4	8	16	46%	50%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

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	HIGH	MEDIUM	LOW			
104. Just before you shoplifted this time, did you have any of the following feelings?						
• Depression or anxiety	7	6	2	15	45%	30%
• Frustration or anger	1	0	1	2	6%	14%
• Under Pressure	2	1	1	4	12%	21%
• None of the above	6	1	5	12	36%	36%
79. How did you see shoplifting before you were caught?						
• No big deal, everyone does it	0	2	0	2	4%	8%
• No big deal, no one gets hurt	2	0	2	4	9%	8%
• It's OK as long as you don't get caught	3	1	0	4	9%	9%
• I knew it was wrong	13	10	12	35	78%	74%
105. In your opinion, should shoplifters be required to take this course? (indicate percentage)						
• Yes - 100%	10	8	6	24	69%	73%
• Yes - 99%	2	0	0	2	6%	6%
• Yes - 98%	2	2	1	5	14%	7%
• Yes - 97% or less	2	0	2	4	11%	14%
106. Which store security measure do you fear the most?						
• Closed circuit television cameras	9	6	2	17	50%	47%
• Alert salespeople	2	1	2	5	15%	15%
• Electronic security tags on items	3	1	4	8	24%	12%
• Security guards	1	2	1	4	12%	26%
83. How difficult will it be for you to stop shoplifting forever?						
• No problem	10	11	14	35	78%	85%
• A little difficult	6	2	0	8	18%	11%
• Very difficult	1	0	0	1	2%	3%
• I don't plan to stop	1	0	0	1	2%	0%
86. Who is to blame for you becoming a shoplifter?						
• Friend	3	1	1	5	11%	5%
• Spouse	1	2	0	3	7%	0%
• Other family member	1	0	0	1	2%	1%
• Myself	12	10	13	35	80%	93%

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	HIGH	MEDIUM	LOW			
87. Who will be to blame if you don't stop shoplifting in the future?						
• Friend	0	0	0	0	0%	1%
• Spouse	1	0	0	1	2%	0%
• Other family member	0	0	0	0	0%	0%
• Myself	16	13	14	43	98%	99%
84. What do you expect will happen if you are caught shoplifting again?						
• They will ask me to pay and let me go	0	0	0	0	0%	0%
• They will warn me and let me go	1	0	0	1	2%	0%
• I'll be arrested	15	13	14	42	93%	90%
• I have no idea	2	0	0	2	4%	9%
85. What do you think should happen to someone like you if he or she is caught shoplifting again?						
• Asked to pay for things shoplifted	0	1	1	2	5%	7%
• Given last warning and let go	1	1	1	3	7%	5%
• Be arrested	10	6	9	25	57%	59%
• Given counseling or other help	6	5	3	14	32%	29%
82. How would you describe your life right now?						
• Pretty much OK, except for this shoplifting incident	7	5	13	25	56%	64%
• Okay, but I feel important things are missing in my life	3	5	1	9	20%	15%
• A lot of the time I feel depressed confused or angry	4	3	0	7	16%	12%
• Really lousy, nothing is going right for me	4	0	0	4	9%	10%
88. What are the chances you will never shoplift again?						
• 100%	10	12	14	34	76%	82%
• 90%	4	1	2	7	16%	12%
• 50%	4	0	0	4	9%	3%
• Probably will shoplift again	0	0	0	0	0%	2%
89. If you could get free counseling to help you stop shoplifting, would you want it?						
• Yes	5	4	2	11	25%	31%
• No, because I don't need it	7	7	9	23	52%	50%
• No, because I expect my life to be better soon	3	0	3	6	14%	14%
• No, because I just don't want it	2	2	0	4	9%	5%

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End: Perceptions/Feelings