



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®  
*...because shoplifting steals from all of us*

**Shoplifters Alternative Course (SA Course)**

**ANNUAL STATISTICAL REPORT**

prepared for

**Court Supervision Services  
 Venango County, PA**

**SUMMARY INFORMATION**

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	98%	89%
	C's or D's	2%	10%
Percent Not Completing Program:	Incomplete	0%	0%
Risk Assessment:	Low Risk	30%	45%
	Moderate Risk	21%	25%
	High Risk	49%	29%
Program Evaluation By Clients: (Home Study Segment Only)	Grade	94%	94%

Period: 01/01/10 to 12/31/10

Total Cases: **43**

# Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>60. Age at last birthday?</b>						
• 17 to 30	16	9	11	36	84%	74%
• 31 to 44	3	0	1	4	9%	14%
• 45 to 59	2	0	1	3	7%	10%
• 60 or older	0	0	0	0	0%	2%
<b>61. Sex and marital status:</b>						
• Single Male	4	2	2	8	19%	28%
• Married Male	1	0	0	1	2%	6%
• Single Female	15	6	9	30	70%	52%
• Married Female	1	1	2	4	9%	14%
<b>62. Highest education level achieved:</b>						
• High school graduate	10	1	6	17	40%	33%
• College/trade school graduate	2	1	2	5	12%	18%
• Still in school (high/college/trade)	1	0	0	1	2%	35%
• Dropped out of high school	7	7	5	19	45%	13%
<b>63. Weekly job earnings when caught:</b>						
• Less than \$250 per week	7	1	8	16	37%	23%
• \$250 to \$500 per week	2	1	0	3	7%	16%
• Over \$500 per week	1	0	0	1	2%	7%
• Was not working when caught	11	7	5	23	53%	54%
<b>64. Were you ever in trouble with the law before?</b>						
• Yes - for shoplifting only	4	0	0	4	9%	8%
• Yes - for other crimes only	6	4	2	12	28%	15%
• Yes - for shoplifting and other crimes	7	0	0	7	16%	5%
• Never in trouble with the law before	4	5	11	20	47%	71%

\* Highlights the comparison figures for other counties nationwide who use the SA Course Program.

End: Personal Profile

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# Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>101. At what age did you first shoplift something?</b>						
• Twelve or less	5	0	0	5	15%	8%
• 13 to 16	3	1	0	4	12%	14%
• 17 to 19	3	2	3	8	24%	35%
• 20 or older	5	4	8	17	50%	43%
<b>70. How long have you been shoplifting?</b>						
• Less than one year	6	2	3	11	26%	24%
• 1 to 5 years	9	3	0	12	28%	15%
• over 5 years	6	0	0	6	14%	9%
• This was my first time	0	4	10	14	33%	53%
<b>71. About how often did you shoplift in the 12 months before getting caught?</b>						
• Almost everyday	6	0	0	6	14%	4%
• About once a week	5	0	0	5	12%	8%
• Only once in a while	9	5	3	17	40%	33%
• Never shoplifted before	1	4	10	15	35%	56%
<b>72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)</b>						
• One	4	1	3	8	19%	35%
• Two	3	1	5	9	21%	19%
• Three	2	1	0	3	7%	14%
• More than three	12	6	5	23	53%	31%
<b>69. On the day you were caught, what was the total value of the things you shoplifted?</b>						
• Under \$25	9	3	9	21	49%	29%
• \$25-\$100	4	2	3	9	21%	47%
• \$101-\$500	5	2	1	8	19%	21%
• Over \$500	3	2	0	5	12%	3%
<b>74. What did you do most often with the things you shoplifted?</b>						
• Used things myself	19	6	11	36	84%	63%
• Gave things away	0	0	0	0	0%	6%
• Sold the things	1	0	0	1	2%	3%
• Never used the things	1	3	2	6	14%	28%

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SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>75. Did you ever try to return shoplifted items to get a cash refund?</b>						
• Never did	10	8	13	31	72%	91%
• Sometimes did it	6	1	0	7	16%	7%
• Did it often	3	0	0	3	7%	1%
• Did it all the time	2	0	0	2	5%	1%
<b>77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?</b>						
• Very carefully	0	0	0	0	0%	3%
• Somewhat carefully	4	1	0	5	12%	9%
• Not very carefully	11	3	0	14	33%	17%
• Didn't plan it	6	5	13	24	56%	71%
<b>68. How many people do you know who shoplift?</b>						
• No one	3	0	7	10	23%	36%
• One or more friends	16	7	6	29	67%	50%
• One or more family members	0	0	0	0	0%	4%
• Friends and family members	2	2	0	4	9%	10%
<b>109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?</b>						
• Alone	3	4	8	15	44%	52%
• With friend(s)	7	1	2	10	29%	35%
• With family member(s)	5	2	1	8	24%	10%
• With friend and family member(s)	1	0	0	1	3%	3%
<b>110. How many friends or family members know about your shoplifting activity?</b>						
• One	2	0	3	5	15%	17%
• Two	1	3	6	10	30%	16%
• Three or more	10	4	2	16	48%	49%
• No-one knows	2	0	0	2	6%	17%
<b>73. When you shoplifted, did you ever take things from a store that you could not use?</b>						
• Never	13	7	7	27	64%	49%
• Sometimes	7	0	1	8	19%	10%
• Frequently	1	0	0	1	2%	2%
• Never shoplifted before	0	2	4	6	14%	38%

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	HIGH	MEDIUM	LOW			
<b>76. How often did you have the money (or credit card) to pay for the items you shoplifted?</b>						
• Always	3	1	3	7	16%	30%
• Most of the time	2	0	0	2	5%	13%
• Sometimes	14	4	1	19	44%	27%
• Never	2	4	9	15	35%	30%
<b>80. How many times have you been caught shoplifting by a store but were <u>released</u> and not turned over to the police <u>before</u> this incident?</b>						
• Once	4	0	0	4	9%	8%
• Twice	1	0	0	1	2%	2%
• Three times or more	0	0	0	0	0%	1%
• Never	16	9	13	38	88%	88%
<b>81. How many times have you been caught shoplifting and turned over to the police <u>before</u> this incident?</b>						
• Once	10	1	1	12	29%	12%
• Twice	1	0	0	1	2%	3%
• Three times or more	2	0	0	2	5%	2%
• Never	7	8	12	27	64%	82%
<b>107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?</b>						
• Charge them a penalty and <u>don't</u> call the police	2	3	3	8	24%	34%
• Charge them and <u>also</u> call the police	9	2	5	16	47%	30%
• Just call the police	4	1	3	8	24%	28%
• Do something else	1	1	0	2	6%	9%
<b>108. Has a retailer ever charged you a penalty after being caught shoplifting?</b>						
• Once	9	4	1	14	42%	36%
• Twice	3	0	2	5	15%	4%
• Three times or more	0	0	0	0	0%	1%
• Never charged a penalty	3	3	8	14	42%	59%

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End: Activity Profile

# Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
<b>65. Why do you think you shoplifted?</b>						
• Because I am poor and needed the item(s) to stay alive.	0	2	1	3	7%	11%
• Because I wanted it but didn't have the money to spend	12	4	3	19	45%	43%
• Because I was depressed, confused or angry	7	2	6	15	36%	35%
• Because I wanted to see if I could get away with it	2	1	2	5	12%	10%
<b>66. Are you normally a trustworthy person?</b>						
• Almost never	0	1	0	1	2%	1%
• Sometimes	1	0	0	1	2%	3%
• Most of the time	5	1	3	9	21%	23%
• Almost always	15	7	10	32	74%	73%
<b>67. What word(s) best describe(s) you?</b>						
• Happy or okay	13	8	7	28	72%	68%
• Lucky	2	0	0	2	5%	5%
• Angry about my life	0	0	0	0	0%	6%
• Sad, depressed or confused	6	1	2	9	23%	21%
<b>78. Before this incident, how often did you shoplift to make yourself feel better?</b>						
• Never	8	5	8	21	49%	33%
• Sometimes	6	2	0	8	19%	23%
• Almost always	7	0	0	7	16%	6%
• Never shoplifted before this incident	0	2	5	7	16%	39%
<b>102. Just before you shoplifted this time, were you upset about anything?</b>						
• A family (or friend) problem	4	1	2	7	21%	30%
• A work problem	1	0	0	1	3%	13%
• A health problem	4	0	0	4	12%	7%
• No problem upset me	6	6	9	21	64%	50%
<b>103. Just before you shoplifted this time did you recently experience a financial loss?</b>						
• Loss of income	7	1	6	14	42%	30%
• Unexpected expense	2	2	1	5	15%	17%
• Repair bill	0	0	0	0	0%	2%
• No financial loss	6	4	4	14	42%	51%

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	HIGH	MEDIUM	LOW			
<b>104. Just before you shoplifted this time, did you have any of the following feelings?</b>						
• Depression or anxiety	6	3	6	15	45%	29%
• Frustration or anger	1	0	0	1	3%	12%
• Under Pressure	3	0	0	3	9%	21%
• None of the above	5	4	5	14	42%	38%
<b>79. How did you see shoplifting before you were caught?</b>						
• No big deal, everyone does it	3	0	0	3	7%	9%
• No big deal, no one gets hurt	7	2	0	9	21%	8%
• It's OK as long as you don't get caught	3	1	1	5	12%	10%
• I knew it was wrong	8	6	12	26	60%	74%
<b>105. In your opinion, should shoplifters be required to take this course? (indicate percentage)</b>						
• Yes - 100%	11	4	6	21	64%	70%
• Yes - 99%	2	0	0	2	6%	6%
• Yes - 98%	1	1	0	2	6%	8%
• Yes - 97% or less	2	2	4	8	24%	17%
<b>106. Which store security measure do you fear the most?</b>						
• Closed circuit television cameras	9	2	4	15	44%	44%
• Alert salespeople	4	2	1	7	21%	16%
• Electronic security tags on items	2	2	0	4	12%	15%
• Security guards	1	1	6	8	24%	25%
<b>83. How difficult will it be for you to stop shoplifting forever?</b>						
• No problem	9	7	13	29	67%	83%
• A little difficult	11	2	0	13	30%	13%
• Very difficult	1	0	0	1	2%	3%
• I don't plan to stop	0	0	0	0	0%	0%
<b>86. Who is to blame for you becoming a shoplifter?</b>						
• Friend	1	0	1	2	5%	6%
• Spouse	0	0	0	0	0%	0%
• Other family member	1	0	0	1	2%	2%
• Myself	18	9	11	38	93%	91%

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	HIGH	MEDIUM	LOW			
<b>87. Who will be to blame if you don't stop shoplifting in the future?</b>						
• Friend	1	0	0	1	2%	1%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	0	0	0	0%	0%
• Myself	19	9	13	41	98%	98%
<b>84. What do you expect will happen if you are caught shoplifting again?</b>						
• They will ask me to pay and let me go	0	0	0	0	0%	1%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	21	8	12	41	98%	89%
• I have no idea	0	1	0	1	2%	10%
<b>85. What do you think should happen to someone like you if he or she is caught shoplifting again?</b>						
• Asked to pay for things shoplifted	4	2	0	6	15%	9%
• Given last warning and let go	0	0	2	2	5%	7%
• Be arrested	9	5	5	19	49%	53%
• Given counseling or other help	8	2	2	12	31%	31%
<b>82. How would you describe your life right now?</b>						
• Pretty much OK, except for this shoplifting incident	9	7	11	27	63%	64%
• Okay, but I feel important things are missing in my life	7	1	1	9	21%	14%
• A lot of the time I feel depressed confused or angry	3	0	1	4	9%	12%
• Really lousy, nothing is going right for me	2	1	0	3	7%	10%
<b>88. What are the chances you will never shoplift again?</b>						
• 100%	8	5	13	26	60%	79%
• 90%	7	4	0	11	26%	15%
• 50%	4	0	0	4	9%	4%
• Probably will shoplift again	2	0	0	2	5%	3%
<b>89. If you could get free counseling to help you stop shoplifting, would you want it?</b>						
• Yes	7	2	0	9	22%	31%
• No, because I don't need it	4	4	8	16	39%	49%
• No, because I expect my life to be better soon	4	3	5	12	29%	15%
• No, because I just don't want it	4	0	0	4	10%	5%

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End: Perceptions/Feelings