



NATIONAL ASSOCIATION FOR SHOPLIFTING PREVENTION®

...because shoplifting steals from all of us

Shoplifters Alternative Course (SA Course)

ANNUAL STATISTICAL REPORT

Prepared for

Court Supervision Services
Venango County, PA

SUMMARY INFORMATION

		<u>Your Clients</u>	<u>National Average</u>
Percent Completing Program And Grade:	A's or B's	96%	94%
	C's or D's	4%	5%
Percent Not Completing Program:	Incomplete	0%	1%
Risk Assessment:	Low Risk	25%	54%
	Moderate Risk	25%	19%
	High Risk	50%	27%
Program Evaluation By Clients (Home Study Segment only)	Grade	95%	96%
Period: 01/01/2014 to 12/31/2014		Total Cases: 28	

A Non-Profit Organization • Originator of Research-Based Shoplifting Prevention Programs

225 Broadhollow Road, Suite 400E • Melville, NY 11747 • Tel: 1-800-848-9595 • Fax: (631) 923-2743 • nasp@shopliftingprevention.org

www.shopliftingprevention.org

Shoplifter Personal Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
60. Age at last birthday?						
• 17 to 30	8	5	3	16	57%	66%
• 31 to 44	4	1	4	9	32%	19%
• 45 to 59	2	1	0	3	11%	12%
• 60 or older	0	0	0	0	0%	4%
61. Sex and marital status:						
• Single Male	4	0	2	6	21%	28%
• Married Male	3	0	0	3	11%	7%
• Single Female	6	6	4	16	57%	49%
• Married Female	1	1	1	3	11%	16%
62. Highest education level achieved:						
• High school graduate	6	2	5	13	46%	38%
• College/trade school graduate	4	1	1	6	21%	25%
• Still in school (high/college/trade)	1	1	0	2	7%	25%
• Dropped out of high school	3	3	1	7	25%	12%
63. Weekly job earnings when caught:						
• Less than \$250 per week	4	2	3	9	33%	24%
• \$250 to \$500 per week	2	1	1	4	15%	21%
• Over \$500 per week	0	0	1	1	4%	10%
• Was not working when caught	7	4	2	13	48%	46%
64. Were you ever in trouble with the law before?						
• Yes - for shoplifting only	1	2	1	4	14%	9%
• Yes - for other crimes only	2	3	3	8	29%	16%
• Yes - for shoplifting and other crimes	10	0	0	10	36%	5%
• Never in trouble with the law before	1	2	3	6	21%	70%

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End: Personal Profile

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
101. At what age did you first shoplift something?						
• Twelve or less	2	1	0	3	11%	9%
• 13 to 16	4	0	0	4	14%	12%
• 17 to 19	4	3	1	8	29%	28%
• 20 or older	4	3	6	13	46%	51%
70. How long have you been shoplifting?						
• Less than one year	2	4	0	6	24%	24%
• 1 to 5 years	6	1	0	7	28%	12%
• over 5 years	5	0	0	5	20%	9%
• This was my first time	0	2	5	7	28%	55%
71. About how often did you shoplift in the 12 months before getting caught?						
• Almost everyday	2	0	0	2	7%	3%
• About once a week	2	0	0	2	7%	7%
• Only once in a while	9	5	0	14	50%	29%
• Never shoplifted before	1	2	7	10	36%	60%
72. How many items did you take when you shoplifted? (if you shoplifted more than once, how many do you usually take?)						
• One	2	1	5	8	29%	33%
• Two	2	3	1	6	21%	18%
• Three	2	1	1	4	14%	15%
• More than three	8	2	0	10	36%	33%
69. On the day you were caught, what was the total value of the things you shoplifted?						
• Under \$25	4	2	4	10	36%	27%
• \$25-\$100	3	3	2	8	29%	46%
• \$101-\$500	4	1	1	6	21%	23%
• Over \$500	3	1	0	4	14%	4%
74. What did you do most often with the things you shoplifted?						
• Used things myself	8	6	4	18	75%	67%
• Gave things away	3	1	0	4	17%	7%
• Sold the things	2	0	0	2	8%	6%
• Never used the things	0	0	0	0	0%	20%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
75. Did you ever try to return shoplifted items to get a cash refund?						
• Never did	10	6	6	22	79%	90%
• Sometimes did it	4	1	1	6	21%	8%
• Did it often	0	0	0	0	0%	1%
• Did it all the time	0	0	0	0	0%	1%
77. On the day you were caught, how carefully did you plan to shoplift the specific item(s) you stole?						
• Very carefully	2	0	0	2	7%	4%
• Somewhat carefully	2	0	0	2	7%	10%
• Not very carefully	5	1	2	8	29%	16%
• Didn't plan it	5	6	5	16	57%	70%
68. How many people do you know who shoplift?						
• No one	4	1	3	8	29%	45%
• One or more friends	7	6	3	16	57%	42%
• One or more family members	0	0	0	0	0%	5%
• Friends and family members	3	0	1	4	14%	8%
109. When you were caught this time, did you shoplift alone or with a friend(s) or family member(s)?						
• Alone	8	3	7	18	64%	61%
• With friend(s)	4	3	0	7	25%	27%
• With family member(s)	2	1	0	3	11%	9%
• With friend and family member(s)	0	0	0	0	0%	2%
110. How many friends or family members know about your shoplifting activity?						
• One	0	1	0	1	4%	20%
• Two	1	0	1	2	7%	18%
• Three or more	13	2	5	20	71%	40%
• No-one knows	0	4	1	5	18%	21%
73. When you shoplifted, did you ever take things from a store that you could not use?						
• Never	9	6	5	20	71%	48%
• Sometimes	5	0	0	5	18%	10%
• Frequently	0	0	0	0	0%	2%
• Never shoplifted before	0	1	2	3	11%	40%

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Shoplifter Activity Profile (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT **			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
76. How often did you have the money (or credit card) to pay for the items you shoplifted?						
• Always	1	1	2	4	15%	30%
• Most of the time	1	0	0	1	4%	13%
• Sometimes	8	2	0	10	38%	28%
• Never	4	4	3	11	42%	29%
80. How many times have you been caught shoplifting by a store but were released and not turned over to the police before this incident?						
• Once	2	1	0	3	11%	8%
• Twice	0	0	0	0	0%	2%
• Three times or more	1	0	0	1	4%	1%
• Never	11	6	7	24	86%	90%
81. How many times have you been caught shoplifting and turned over to the police before this incident?						
• Once	6	3	1	10	36%	11%
• Twice	4	0	0	4	14%	3%
• Three times or more	1	0	0	1	4%	2%
• Never	3	4	6	13	46%	84%
107. In some states, shoplifters are required to pay a penalty to the store of up to \$200 when caught. In your opinion, what should retailers do when they catch a shoplifter?						
• Charge them a penalty and <u>don't</u> call the police	1	4	0	5	18%	30%
• Charge them and <u>also</u> call the police	10	0	4	14	50%	31%
• Just call the police	3	2	3	8	29%	30%
• Do something else	0	1	0	1	4%	9%
108. Has a retailer ever charged you a penalty after being caught shoplifting?						
• Once	5	2	1	8	29%	36%
• Twice	3	0	0	3	11%	3%
• Three times or more	0	0	0	0	0%	2%
• Never charged a penalty	6	5	6	17	61%	60%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
65. Why do you think you shoplifted?						
• Because I am poor and needed the item(s) to stay alive.	2	4	1	7	32%	14%
• Because I wanted it but didn't have the money to spend	3	1	0	4	18%	40%
• Because I was depressed, confused or angry	6	1	2	9	41%	38%
• Because I wanted to see if I could get away with it	2	0	0	2	9%	8%
66. Are you normally a trustworthy person?						
• Almost never	0	0	0	0	0%	1%
• Sometimes	5	0	0	5	18%	3%
• Most of the time	3	1	1	5	18%	20%
• Almost always	6	6	6	18	64%	77%
67. What word(s) best describe(s) you?						
• Happy or okay	8	4	4	16	59%	71%
• Lucky	0	0	0	0	0%	4%
• Angry about my life	1	2	0	3	11%	5%
• Sad, depressed or confused	4	1	3	8	30%	20%
78. Before this incident, how often did you shoplift to make yourself feel better?						
• Never	5	5	3	13	46%	36%
• Sometimes	6	1	0	7	25%	20%
• Almost always	3	0	0	3	11%	5%
• Never shoplifted before this incident	0	1	4	5	18%	39%
102. Just before you shoplifted this time, were you upset about anything?						
• A family (or friend) problem	7	3	1	11	39%	32%
• A work problem	3	2	2	7	25%	15%
• A health problem	3	0	1	4	14%	7%
• No problem upset me	1	2	3	6	21%	45%
103. Just before you shoplifted this time did you recently experience a financial loss?						
• Loss of income	10	7	1	18	64%	32%
• Unexpected expense	2	0	1	3	11%	19%
• Repair bill	0	0	1	1	4%	2%
• No financial loss	2	0	4	6	21%	48%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

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	HIGH	MEDIUM	LOW			
104. Just before you shoplifted this time, did you have any of the following feelings?						
• Depression or anxiety	8	5	2	15	54%	33%
• Frustration or anger	3	1	1	5	18%	13%
• Under Pressure	2	0	2	4	14%	21%
• None of the above	1	1	2	4	14%	32%
79. How did you see shoplifting before you were caught?						
• No big deal, everyone does it	2	2	0	4	14%	8%
• No big deal, no one gets hurt	2	0	1	3	11%	10%
• It's OK as long as you don't get caught	1	0	0	1	4%	8%
• I knew it was wrong	9	5	6	20	71%	74%
105. In your opinion, should shoplifters be required to take this course? (indicate percentage)						
• Yes - 100%	13	0	6	19	68%	77%
• Yes - 99%	1	1	0	2	7%	5%
• Yes - 98%	0	3	0	3	11%	6%
• Yes - 97% or less	0	3	1	4	14%	12%
106. Which store security measure do you fear the most?						
• Closed circuit television cameras	8	4	5	17	61%	45%
• Alert salespeople	4	1	0	5	18%	15%
• Electronic security tags on items	1	2	1	4	14%	11%
• Security guards	1	0	1	2	7%	29%
83. How difficult will it be for you to stop shoplifting forever?						
• No problem	10	7	7	24	86%	87%
• A little difficult	4	0	0	4	14%	10%
• Very difficult	0	0	0	0	0%	2%
• I don't plan to stop	0	0	0	0	0%	0%
86. Who is to blame for you becoming a shoplifter?						
• Friend	1	0	0	1	4%	4%
• Spouse	0	0	0	0	0%	1%
• Other family member	0	1	0	1	4%	1%
• Myself	13	6	7	26	93%	94%

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Shoplifter's Perceptions/Feelings (Adult Shoplifting Offenders)

SA Course Workbook Question	RISK ASSESSMENT**			TOTAL CASES	YOUR CLIENTS	NATIONAL AVERAGE*
	HIGH	MEDIUM	LOW			
87. Who will be to blame if you don't stop shoplifting in the future?						
• Friend	0	0	0	0	0%	1%
• Spouse	0	0	0	0	0%	0%
• Other family member	0	0	0	0	0%	0%
• Myself	14	7	7	28	100%	99%
84. What do you expect will happen if you are caught shoplifting again?						
• They will ask me to pay and let me go	0	0	0	0	0%	0%
• They will warn me and let me go	0	0	0	0	0%	0%
• I'll be arrested	13	6	7	26	93%	90%
• I have no idea	1	1	0	2	7%	9%
85. What do you think should happen to someone like you if he or she is caught shoplifting again?						
• Asked to pay for things shoplifted	0	0	0	0	0%	7%
• Given last warning and let go	0	0	0	0	0%	5%
• Be arrested	11	4	4	19	68%	60%
• Given counseling or other help	3	3	3	9	32%	28%
82. How would you describe your life right now?						
• Pretty much OK, except for this shoplifting incident	6	3	4	13	48%	64%
• Okay, but I feel important things are missing in my life	3	0	3	6	22%	15%
• A lot of the time I feel depressed confused or angry	2	1	0	3	11%	12%
• Really lousy, nothing is going right for me	2	3	0	5	19%	9%
88. What are the chances you will never shoplift again?						
• 100%	8	7	7	22	79%	85%
• 90%	5	0	0	5	18%	10%
• 50%	1	0	0	1	4%	3%
• Probably will shoplift again	0	0	0	0	0%	3%
89. If you could get free counseling to help you stop shoplifting, would you want it?						
• Yes	7	1	1	9	32%	30%
• No, because I don't need it	4	4	5	13	46%	51%
• No, because I expect my life to be better soon	2	1	0	3	11%	14%
• No, because I just don't want it	1	1	1	3	11%	5%

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End: Perceptions/Feelings